

# Education: The Pitfalls and Success of Professional Production and Students

Pete Bandstra – Full Sail University

## ED1491

Universities set up relationships with companies as a way to bring real-world experience to the students. The students get a better understanding of production needs, practical working experience, and production credit prior to graduation. The university gets support from a production house and a connection to benefit future students. For the production company, this provides an increased labor force, an opportunity to share work practices, and potential employees after graduation. There are opportunities to make a successful connection and provide students great hands-on experience while in school, along with some pitfalls. During this class, we will talk about how to work effectively with production houses in a university setting and cover some of the pitfalls you may encounter along the way.

## Learning Objectives

At the end of this class, you will be able to:

- The benefits of acting as an outsource company in a university setting.
- Identify potential pitfalls for the students and the educational system
- Ensure students get true value from the actual production
- Develop a win-win synergy with the client

## About the Speaker

Pete Bandstra is Program Director for 3D Arts degree program, which includes Computer Animation Bachelor Degree and Game Art Bachelor Degree programs at Full Sail University. Taking the role of Program Director over the associates degree for Computer Animation, Pete would design and launch the Bachelor degree in 2006, followed by Game Art Bachelor degree in 2008.

Working the last 18 years educating the students inside the classroom, as well as serving as a professional freelance educator. Pete was honored with the prestigious Full Sail University Top Gun Award in 2001.

Pete worked as a freelance visual effects artist throughout Florida, generating 3D content for commercials projects, sporting events, and for Johnson Controls in Cape Canaveral Space Center.

Pete earned a Bachelor degree in Organizational Management from Ashford University, as well as an Associates of Science in Recording Engineering from Full Sail University.

*[pbandstra@fullsail.com](mailto:pbandstra@fullsail.com)*

## Full Sail University

Founded in 1979, started as an audio workshop opportunity with the philosophy “everyone deserves a chance”.

Developed University Status was granted in 2008, and the philosophy remains the same, everyone deserves a chance. Full Sail Institute of Research in Entertainment (FIRE) began in 2009

Located in Winter Park Florida  
191 Acre Campus  
880,000+ square feet of state-of-the-art media production facilities  
110+ Studios / Labs, 60+ Classrooms



### Accelerated, Innovative Curriculum

- Master’s Degree attainable in 12 months
- Four-Year Bachelor’s Degree attainable in 20-36 months
- Two-Year Associate’s Degree attainable in 12-24 months
- Degrees start every month and make graduates available to the industry year round

### Our Students

- From 50 states and 49 countries
- 71% of campus students from outside the state of Florida
- 88% of online students from outside the state of Florida
- Average age: 21 years old (Campus), 28 years old (Online)
- Varying educational backgrounds

### The Census

- 16,800 students
- 2,260 full-time equivalent employees
- 37,000 + graduates
- 560 educators who possess a wide-range of academic and professional credentials that contribute to Full Sail’s unique learning experience and meet the university’s national accrediting agency’s standards.

### Student / Graduate Outcomes

- Placement rates range by degree from 70% - 97%
- Graduation Rate: 78% (Fall 2009 report, National Center of Educational Statistics)
- Cohort Default Rate: 5.9% (2009)

## The Pitfalls and Success of Professional Production and Students

### Full Sail University Degrees

#### Campus Degrees

##### *Master's Degrees (12-months)*

Entertainment Business  
Game Design

##### *Bachelor's Degrees*

Computer Animation  
Creative Writing for Entertainment  
Digital Arts & Design  
Entertainment Business  
Film  
Game Art  
Game Development  
Music Business  
Recording Arts  
Show Production  
Sports Marketing & Media  
Web Design & Development

##### *Associate's Degrees*

Graphic Design  
Recording Engineering

#### Online Degrees

##### *Master's Degrees*

Creative Writing  
Education Media Design & Technology  
Entertainment Business  
Entertainment Business with a Sports  
Management Elective Track  
Internet Marketing  
Media Design  
New Media Journalism

##### *Bachelor's Degrees*

Computer Animation  
Creative Writing for Entertainment  
Digital Cinematography  
Entertainment Business  
Game Art  
Game Design  
Graphic Design  
Internet Marketing  
Mobile Development  
Music Business  
Music Production  
Sports Marketing & Media  
Web Design & Development  
Graduate Certificates  
Education Media Design & Technology  
Internet Marketing

### Full Sail University - Day in the life (Campus)

8-hours a day  
4-hour lecture followed by 4-hour lab  
24-hour round-the-clock schedule

#### Staffing

120 + Full time educators in 3D Arts  
Industry Professionals  
Continue to freelance



## The benefits of acting as an outsource company in a university setting

### Acting as an Outsource Company

Full Sail Institute for Research and Entertainment – F.I.R.E.

Established in 2009, Full Sail's Institute for Research in Entertainment provides faculty members and students with the opportunity to work collaboratively on research projects for professional organizations and companies.

Research is a natural compliment to academics

Designed for instructional staff to conduct both basic and applied research

Production activities within the educational environment

The educational staff benefits:

Enhances the instructor's knowledge of his/her discipline.

Provides real world examples for the classroom.

Provides an avenue for intellectual growth.

Enhances the reputation of Full Sail University by creating publishable material and finished products.

Other Benefits to the University

Increase potential employment opportunities

Opportunity to grow project-based learning

Broaden the student experience

Gain real world experience

Research new production ideas

Networking opportunities

Importance of Deadlines

Industry Benefits

Expanded visual elements / production assets

Helping to produce new ideas and possible solutions to problems

Potential staffing growth after graduation

Possibilities of company branded labs on university





#### Types of projects

Forensics Visualization

The Daily Buzz

The Orlando Magic

ESPN

National Flight Academy

<http://www.nationalflightacademy.com>

The National Flight Academy, LLC is a subsidiary of the Naval Aviation Museum Foundation. The Academy is an educational activity authorized but not endorsed or financially supported by the United States Navy...

The National Flight Academy is designed to address the serious concerns of declining Science, Technology, Engineering, and Math (STEM) skills and standards in our country. The Academy's mission is to inspire students who subsequently return to their parent schools and seek out the more challenging courses in Science, Technology, Engineering, and Math.

Disciplines include aerodynamics, propulsion, navigation, communications, flight physiology and meteorology, along with core values, teamwork, and leadership skills development. In addition to the in-residence program, the NFA will offer a web-based Distance Learning Program for both students and teachers.

To learn more about the NFA go to

<http://www.nationalflightacademy.com/about/national-flight-academy>

#### The Research Project

Principle Investigator helps define project needs

Client

Internal Project

External Project

Development

Understand the research perspective

Understand the client perspective  
In various instances – help define the project needs

Understand the timeline  
Deadlines  
Immediate need  
Time for research

Identify research type  
Short term  
Long term  
Research type

Funding for projects is important  
Principle investigators must understand the sponsor's potential funding  
Defines a level of respect to a project  
Ensure this is not a struggling economy situation  
Creates funding to support hardware and software

Internal Project may require grant money  
Proposal Writing  
Foundation Center  
<http://foundationcenter.org/getstarted/tutorials/shortcourse/index.html>  
The Art of Grantsmanship  
[http://www.utoronto.ca/cip/sa\\_ArtGt.pdf](http://www.utoronto.ca/cip/sa_ArtGt.pdf)

Acting as an Outsource Company - Review  
Assemble the team  
Art Leads for the project  
Staff members with skills that fit the project  
Dedicated to the process  
Students  
Skills / Strengths in area of need  
Where they are in the program  
Students apply with portfolio / knowledge of particular area  
Reputation review

Research Begins...

## Identify potential pitfalls for the students and the educational system

### Industry Goals

- Increase Profit
- Increase Market Share
- Expanding Current Product Lines
- Improving Employee Retention Rate  
(smallbusiness.chron.com)

### Education Goals

- Facilitate learning for the student
- Encourage discovery
- Provide an engaging learning system for diverse learners
- Help students take responsibility for their learning



Provide an opportunity for the individual to chase the dream...

### Education Goals

Full Sail's mission is to provide students with an innovative style of education, delivered by a staff of dedicated individuals that address the career opportunities available in an ever growing, constantly evolving industry.

Shaping tomorrows industry professionals!

### Education Goals and Industry Goals

Don't match up.

### Economic

- Student labor can be seen as free labor
- Industry may see a collaboration as an opportunity to save money
- Struggling economy
- Loss of staffing

### Understanding the Timeline

- Does the timeline fit with student / staff schedule?
  - The student has a heavy workload
    - On average 40 contact hours a week (Full Sail standards)
    - Continued art work development out of class
    - Research and other course related work

How to fit extra time for industry work?

The Student Ambition / Ethics

- Involved in the project enough to complete
- Work ethics match with project
- Conflict of interest coursework versus production project
  - Will the student select the project?
  - Have strong time management skills developed?

Undermined academic standards

- Does the project align with the standards set by the university
- Teaching short cuts before the student is ready?
- Quality of the production versus classroom instruction.
- Production is left unfinished, lack of interest

Potential Pitfalls - Review

- Industry Goals vs. Education Goals
- Economic
- Timeline and students schedule
- Students ambition / ethics
- Undermined academic standards

**Ensure Students get True Value from the Actual Production**

Develop working knowledge of real world pipeline

- Pitch to potential clients
- Assist in setting up production pipeline
- Learn to troubleshoot problems
  - Understanding and resolving problems in production
  - A true value that can not be taught in the classroom
- Develop time management skills to meet production deadlines

Networking opportunities

- Other students in varied disciplines
- Staff from industry connection

Developing Experience Outside the Classroom

- Able to engage the student with “client” based work
- Understanding of working with a client prior to leaving
  - Exposure to real deadlines
  - Working with client changes

Understands Responsibility

- The student develops stronger work habits
- Time management balance

- Ability to meet deadlines
  - Coursework
  - Production
- Family
- Develop work ethic
- Project to the end

- Practical work experience prior to graduation
  - Ensure credit for work
    - Include in contract release to show content
    - Timeline when work can be released
  - Proof of work
    - Either named credit
    - Letter from production/director

- Economic
  - Money
  - Feed the student
  - Equipment

- Strengthens the Educational team experience
  - Educational team has industry experience
    - Acting as leads on production
    - Direction and support to the students working on research
    - Comfort of working in the University versus pressure of industry
  - Re-enforces educator's credentials and abilities to do production work

- Students get True Value - Review
  - Develop working knowledge of real world pipeline
  - Develop time management skills to meet production deadlines
  - Networking opportunities
  - Developing experience outside the classroom
  - Practical work experience
  - Economic support
  - Strengthen the educational experience

### **Develop a win-win synergy with the client**

- Educate the client
  - Provide an understanding
    - Universities educational practices

- Equipment and resources available
- Course load of the students
- Staffing and strengths
- Course structuring
- Desired outcomes of collaboration

Support the mission of both university and industry

University

- Facilitate learning for the student
- Encourage discovery
- Provide an engaging learning system for diverse learners
- Help students take responsibility for their learning

Industry

- Increased Profit
- Increase Market Share
- Expanding Current Product Lines
- Improving Employee Retention Rate

University supports Industry Mission

- Training potential future employees
- Providing access to a diverse knowledge
- Advancements to industry growth through research
- Access to university facilities, equipment, and other resources
- Supporting economic growth
- Providing content or feedback on new developments

Industry supports University Mission

- Potential employees after graduation
- Economic
  - Donation of equipment
  - Financial
- Employees (Company)
  - Support of knowledge to project
  - Guest lecture
- Access to production technology
- Provide real world problems to be resolved
- Assist in developing new training content

Develop Long-Term Relationship

- The relationship between industry and university should be more than an isolated project
  - Short-term project a stepping-stone

Negotiate budget of the project

Completed project

Long-term relationship

Strengthens the value between university and corporation

Understanding of corporation needs

Understanding university / student growth opportunity

Speeds up negotiation – more time spent to research

Proactively manage the industry / university relationship

University / Industry outreach person

Person who maintains regular client interaction

Understands the technical side of production and how teams interact

Individual helps build long-term relationship and cultivates the growth with the university.

Assists in maintaining the shared vision of collaboration

Defined goals of the project meet with student needs as well as company needs

Strengthen Communication

Conflicts will arise and must be communicated clearly, sensitive to all parties.

Develop and maintain strong communication

Regular Face-to-face meetings (virtual can work) to help ensure communication remains open.

Create a standard routine for updates in addition to meetings (i.e. Project content review - concept share)

Complements from client is a strong building factor

When possible encourage company to visit campus and meet with team, and visit client's office.

Intellectual Property

Inventions made by Private Contractor are owned by the originating company

If made by both private contractor and university owned jointly

Contract determines who applies for license / patent.

Background / Intellectual properties of the contractor or university are separate property.

Commercialization

Promotion of technologies / content created is strictly for the purpose of promotion of the research institute.

Share the collaboration efforts with team

Provide information about upcoming projects  
Collaborations with other departments  
Impact this project will have on university  
    Ensuring connection with company  
    Students strength in project  
    Continued support for future production  
Generates knowledge with others who may network with potential companies for future work.

Develop a Win-Win - Review  
    Education of the client  
    Support the mission of both university and industry  
    Develop long-term relationship  
    Proactive industry/university relationship manager  
        Develop a long-term relationship  
        Strengthen communication  
    Intellection Property  
    Shared collaboration

## **ED1491**

Universities set up relationships with companies as a way to bring real-world experience to the students. The students get a better understanding of production needs, practical working experience, and production credit prior to graduation. The university gets support from a production house and a connection to benefit future students. For the production company, this provides an increased labor force, an opportunity to share work practices, and potential employees after graduation. There are opportunities to make a successful connection and provide students great hands-on experience while in school, along with some pitfalls. During this class, we will talk about how to work effectively with production houses in a university setting and cover some of the pitfalls you may encounter along the way.

### **Learning Objectives**

At the end of this class, you will be able to:

- The benefits of acting as an outsource company in a university setting.
- Identify potential pitfalls for the students and the educational system
- Ensure students get true value from the actual production
- Develop a win-win synergy with the client

### **Resources**

FEDERAL WORK-STUDY (FWS) PROGRAM

<http://www2.ed.gov/programs/fws/index.html>

Best practices in industry-university collaboration

<http://osp.mit.edu/sites/osp/files/u8/bestpractices.pdf>